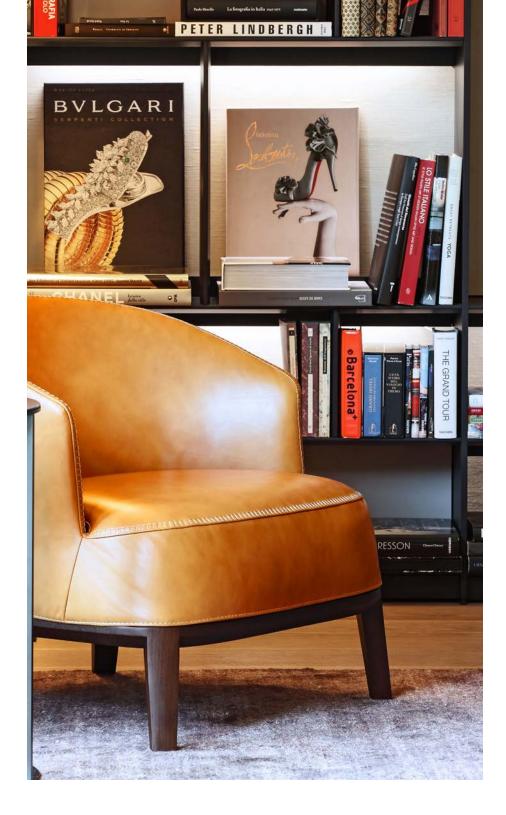
# ONVIA

### INTRODUCING ONVIA, AN EXCLUSIVE PLATFORM FOR MARRIOTT RESIDENCE OWNERS



#### DEAR VALUED RESIDENCE OWNERS,

It is with great pleasure that we introduce our new Owner Recognition Platform, ONVIA.

ONVIA represents a significant step forward in our commitment to enhancing your Residential Ownership experience. This fully integrated and comprehensive platform is designed to not only build upon the current offerings of our Hotel Reservation Service, but also to introduce a host of additional advantages tailored specifically for you.

In the following pages, we are excited to unveil details about ONVIA's features, functionality and how it will further elevate your Residential Ownership journey.

Thank you for choosing to reside with us. We look forward to an exciting future together with ONVIA.

Warmest personal regards,

John B. Hearns Senior Vice President Global Residential Operations



#### ENJOY ELITE STATUS WITH MARRIOTT BONVOY™

As the world's richest loyalty travel platform, Marriott Bonvoy™ enables everyone to keep traveling with passion and purpose. With more than 7,000 hotels and resorts in 130 countries across a portfolio of extraordinary brands, our members enjoy unparalleled benefits, rewards and recognition. Our awarded loyalty platform was developed to better cater to the unique preferences of our most valuable visitors by providing you with premium opportunities for a variety of exciting rewards such as preferred rates, endless experiences and special partnerships. As an exclusive member, you will earn points for every U.S. dollar spent on accommodations at participating locations worldwide.

#### MEMBERS WILL ALSO RECEIVE:

- Special offers through our luxury partners and exclusive access to our most exquisite experiences.
- Exclusive member benefits at our premium properties around the globe.
- Complimentary stays, air travel, and so much more when you redeem your points or miles.
- Access to 100,000+ moments experiences.

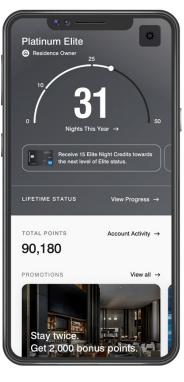
To enroll in this exclusive platform and experience a new level of luxury, we invite you to visit: meetmarriottbonvoy.marriott.com.

#### RESIDENCE OWNER MOBILE IDENTIFICATION MARRIOTT BONVOY<sup>™</sup> APP FEATURE

Your mobile device serves as your identification as a Residence Owner, a feature that can be used to recognize you as one of our company's most valued customers. Accordingly, your Bonvoy Member's profile and digital member card within the mobile Bonvoy app reflect your status as a "Residence Owner."

As you travel within our portfolio, please feel free to use this feature, as needed, for identification purposes.

A Marriott Bonvoy<sup>™</sup> account is required to participate in the Hotel Reservation Service. If you are not yet a member of the world's richest loyalty platform, you are invited to join by visiting meetmarriottbonvoy.marriott.com. Once you've joined the Marriott Bonvoy<sup>™</sup> platform, notify your on-site contact to ensure you are registered for the Hotel Reservation Service.







#### PREFERRED ACCESS WITH OUR HOTEL RESERVATION SERVICE

The Marriott International Luxury Residences Hotel Reservation Service is dedicated to making each stay sublime, exceeding all expectations with one-of-a-kind experiences.

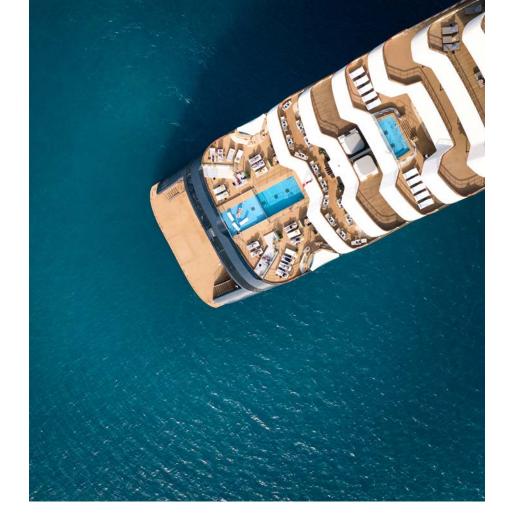
#### YOUR EXCLUSIVE PRIVILEGES INCLUDE:

- 10% off regular room rate
- Upgrade at time of check-in (based on availability)
- Daily breakfast for two
- Special hotel amenity\*
- Welcome amenity and note from General Manager
- Complimentary high-speed internet access
- 4pm check-out (based on availability)

#### HOW TO ACCESS THE HOTEL RESERVATION SERVICE:

- Connect with your on-property Residences Concierge to make reservations or to inquire about rates or properties.
- Contact the Hotel Reservation Service Residences Owner reservations line by dialing 1.800.686.2786 from within the U.S. or 1.801.468.4044 internationally.
- Use corporate code "RES" through the BONVOY App or Marriott.com.
- Visit MarriottHRS.com, a website dedicated entirely to our Hotel Reservation Service.

Here, you can make online hotel reservations, view information and perks from our Partners and discover a full explanation of all the exclusive benefits afforded you under the Service.

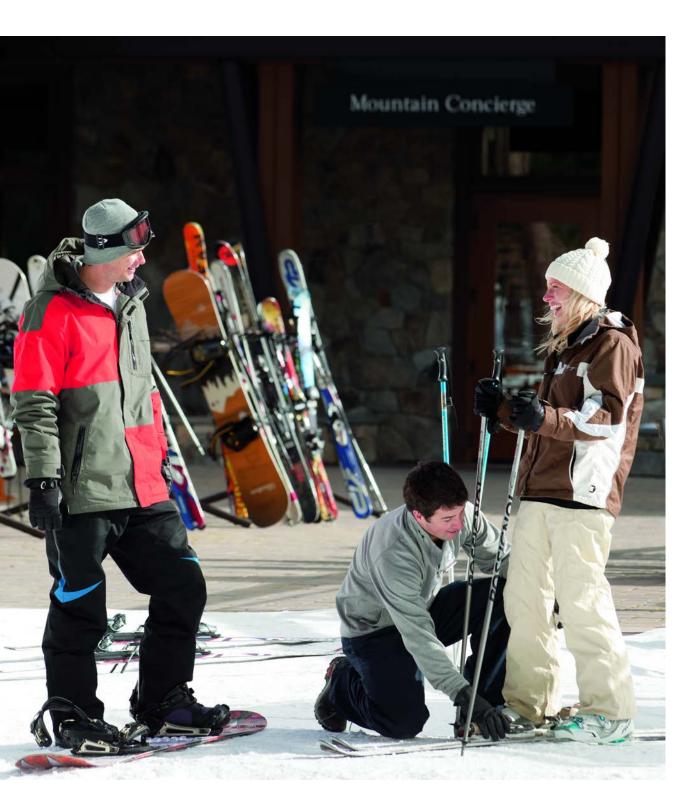


#### EXTRAORDINARY PERKS, EXCLUSIVELY FOR YOU

As a valued Residence Owner, you can also take advantage of exclusive offers from our partners, including:

- THE RITZ-CARLTON YACHT COLLECTION: Enjoy preferred access and signature amenities when booking a voyage.
- FOOD & BEVERAGE: Savor exclusive offers on epicurean experiences.
- WELLNESS: Indulge in exclusive offers for a healthy mind, body, and spirit.
- CREDIT CARD: Simplified access to Marriott Bonvoy's portfolio of offers.
- RETAIL: Access exclusive on property and online offers.





#### ELEVATED CONCIERGE SERVICES

To elevate our service delivery, each property is required to have at least one concierge be a Member of The International Society of Residential Concierge. As a Member of this prestigious organization, they must pass strict qualifying standards, attend meetings and annual symposiums in an effort to stay up to date on the latest trends and unique experiences.

Whether at home or staying at a Marriott hotel around the globe, your residential Concierge team is always accessible to you and anticipating every desire—before it is even requested.

#### EXPERIENCES THAT WILL BECOME YOUR MOST CHERISHED MEMORIES

Discover extraordinary experiences while away from home. Uniquely curated and exclusive opportunities are created for our Owners. Immerse yourself in global phenomenons and unforgettable memories.

## DELIGHT IN BEING HOME AND AWAY WITH HEREIN

Created exclusively for Residence Owners, Herein invites you to explore inspiring stories about what it means to be home. Discover art, culture, and design through our multimedia platform.

